



## 2010 Compeer Inc. Annual Survey Report Executive Summary

Compeer, Inc. administers a four-part annual survey to its eligible affiliate programs in the United States, Australia, and Canada. To be eligible, an affiliate program needed to have a one-to-one match that had been active for at least six months.

Part I is administered to gain an understanding of affiliate demographic and programmatic composition; Part IV gauges affiliate satisfaction with Compeer, Inc. services. Parts I and IV are completed by the affiliate program director/coordinator. Parts II and III are administered via affiliate programs to clients, volunteers, and mental health professionals for adult programs (Part II), with the addition of parent/guardian to the youth program (Part III) participants surveyed.

In the first part of 2011, Compeer, Inc. held a webinar for all affiliates to increase capacity in SurveyMonkey utilization. SurveyMonkey is an online data collection and organization site. Compeer, Inc. staff supported affiliates in online data submission; all final results were tallied using SurveyMonkey.

Survey responses were due to Compeer, Inc. by April 1, 2011. The Compeer, Inc. 2010 Annual Survey Report was published in July, 2011, as planned and the earliest ever.

### Key Findings

- Sixty-one (61) affiliate programs were eligible to participate.
- An average of 81.5% affiliate programs participated in Parts I – IV, a 4% increase
  - Part I – 82%; Part II – 80.3%; Part III – 86.7%; Part IV – 77%
- This represents a 4% increase in affiliate participation in the survey process for 2010 over 2009
- 5,633 Clients Served: 4,136 Adults, 1,471 Youth
  - Reported in 2008 (based on 50% participation)  
3,439 Clients Served
- 4,021 Volunteers who expended 136,045.1 hours in 2010; nearly \$3 million in 2010 volunteer time value (\$21.36) [www.independentsector.org](http://www.independentsector.org)
- Wait List: 1,988 Adults, 801 Youth – similar to 2009 report findings
- Population Served by Diagnosis (not all programs track the following information):
  - Adults with Serious and Persistent Mental Illness (SPMI) – 1,962
  - Youth with Serious Emotional Disturbance (SED) – 254
  - Volunteers that are / were consumers of mental health services – 183
  - Mentally Ill Chemical Abusing (MICA) clients – 180
- Outcome Examples by Constituency Average since being matched – (Strongly Agree/Agree)
  - Adult - Crisis Service Decreased or Not Needed – 59.0%
  - Youth – Trying to Go to School More – 58.9%
- Overall Experience with the Compeer Program by Constituency Average – Yes responses
  - Good match: Adult – 96.5%; Youth – 97.2%
  - Nearly 100% of Adult and Youth by Constituency Average would recommend Compeer to others

In addition to this overall report, Compeer, Inc. is finalizing reports by country for the United States and Australia. All affiliates will be supplied with a longitudinal graph tracking the past five years. This will be completed in August, 2011.

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